



## Peace of mind from the Kodak Alaris Service Team

AUR (Advanced Unit Replacement) from Kodak Alaris is the faster, smarter alternative to depot repair. You're assured next-day delivery of a replacement unit to maintain your scanning productivity. With this coverage, your budget is protected from price increases and unplanned service bills, too.

### Rest easy: we've got you covered

Kodak Alaris will replace your covered scanner if it's not operating correctly with a unit shipped quickly to your location. It's as easy as letting us know when your original scanner becomes inoperable. To make it even easier, we give you access to phone support, next-business-day response, and the extensive resources of our trusted service organization.

### Care Kits from Kodak Alaris: it's like having a backup scanner without incurring the cost

#### Rapid replacement

The peace of mind of having another scanner readily available without the expense of keeping one on-site

- Simply call and your replacement scanner will be delivered the next day, shipped at no charge

- Quick turnaround time helps you meet tight deadlines and critical production schedules
- You simply ship us the unit needing service in the prepaid package within 10 days of receiving the replacement equipment

#### Expert phone support

- Help Desk available Monday-Friday, 8:00 a.m. to 5:00 p.m. your local time, to answer all your questions

#### Industry-certified, customer-acclaimed service and support

- Recognized as a global leader in both scanning solutions and support, Kodak Alaris provides the industry's best service team, processes, and technologies
- We're committed to your satisfaction—and it shows in our consistently high customer satisfaction ratings